



# WP 4 – Improve Collection Strategies



Harald Grossmann, Roland Zelm, Anja Groß, Sofia Guerrero Mercado, Nguyen Trung Cong



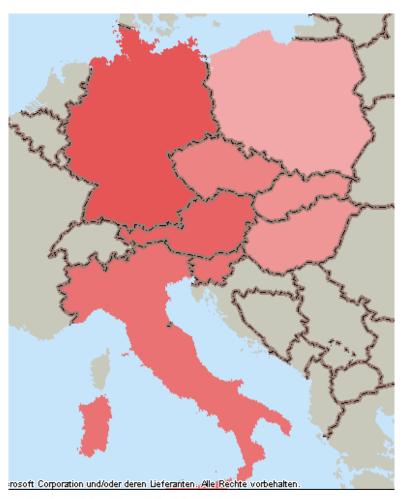


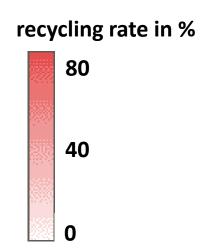






### **Current p&b recycling rates in CE**





recycling % = 
$$\frac{pfr^* collection}{p\&b^{**} consumption}$$
 x 100 %

\*p&b = paper & board \*\*pfr = paper for recycling











### **WP 4 – Improve Collection Strategies**

#### The focus of WP4 was on pfr collection from households

#### The objective

was to develop recommendations for improving existing or initially installing collections systems taking into account all major local and regional principal variables crucial for the success of the effort.

#### Content

- Stakeholders' areas of conflict
- **→** Conclusions for better collection strategies
- Recommendations
- Tool for decision finding











### Stakeholders' areas of conflict













### **Paper Mills**

- Quality -



### Municipalities as decision maker.

- Quantities -

Municipalities
- Quantity -

market

Contracting

Legislation



Quality standards

Investment costs

Waste Management - Profitability -



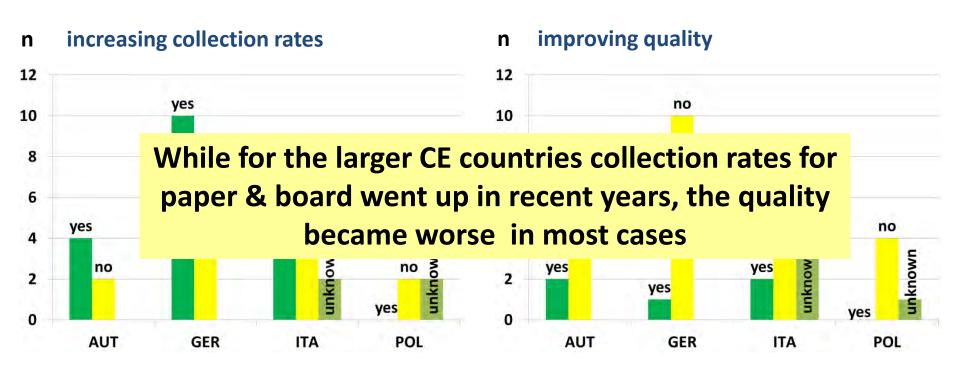








### Survey on Collection Strategies: Changes observed in recent years n = number of answers from local authorities







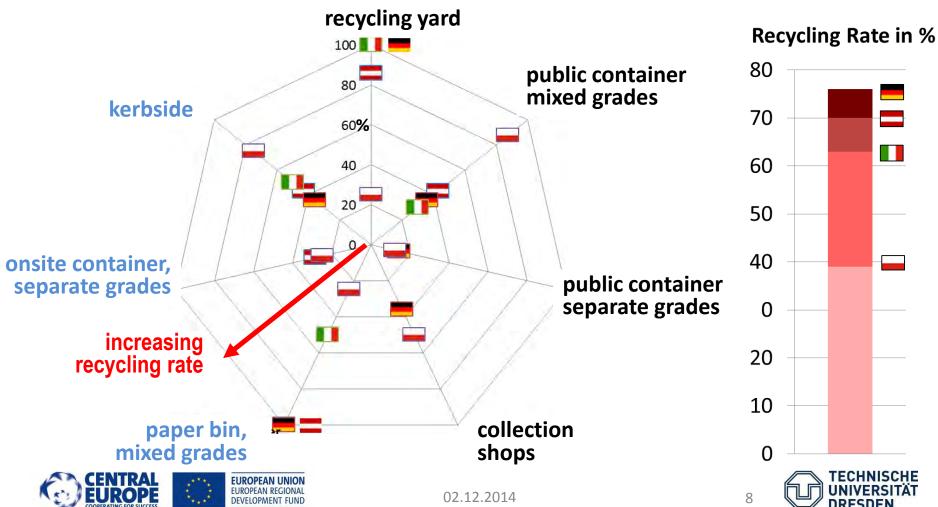






### Correlation between collection system and recycling rate

39 responding authorities, data from AUT + GER + ITA + POL

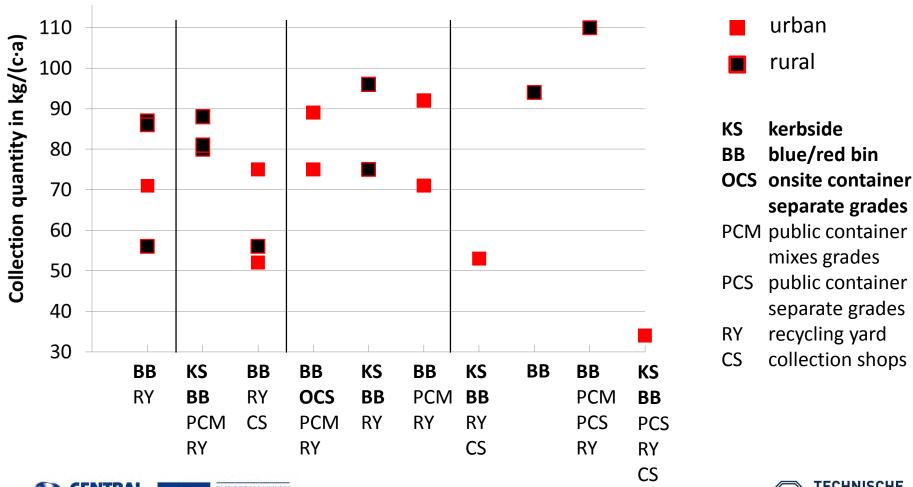






### Correlation between type of collection systems and quantity

20 responding authorities, data from AUT + GER







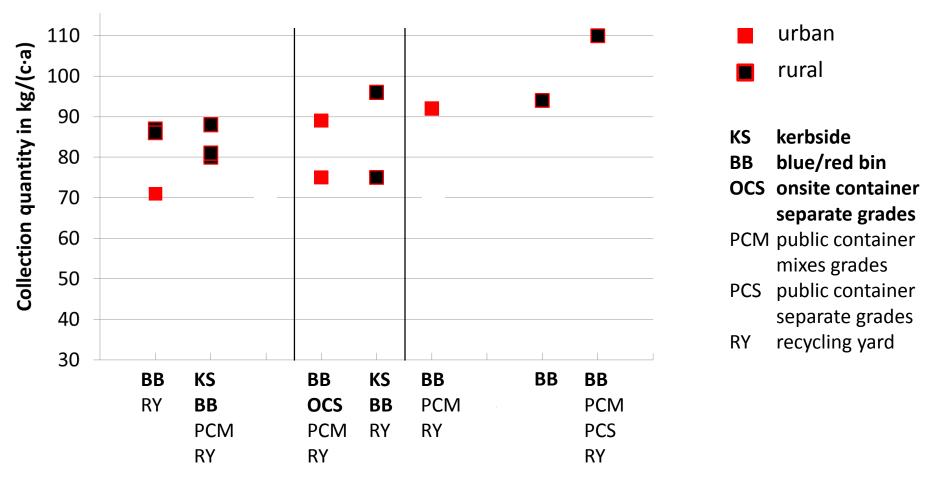






### Correlation between type of collection systems versus quantity

elimination of collection shops and low GDP, data from AUT + GER





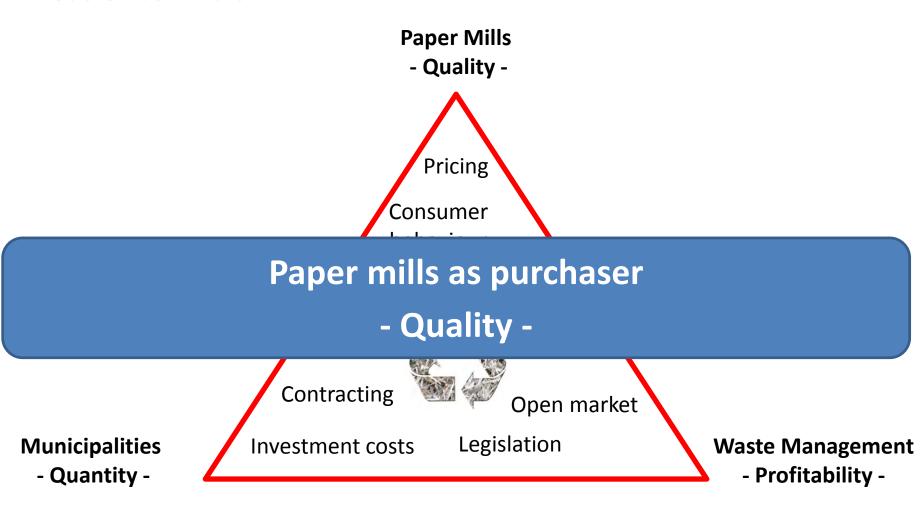








#### **Areas of conflicts**









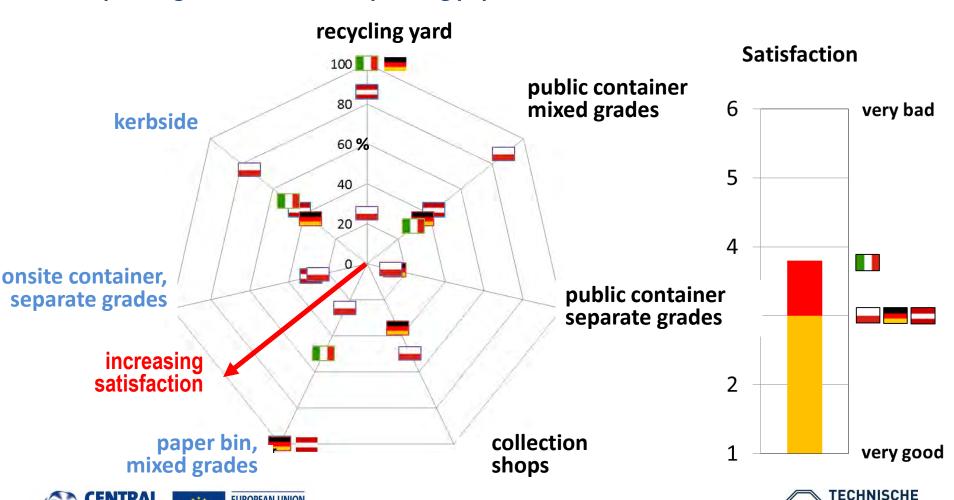




13

### Type of collection system versus satisfaction of paper mills

39 responding authorities, 41 responding paper mills, data from AUT + GER + ITA + POL



02.12.2014



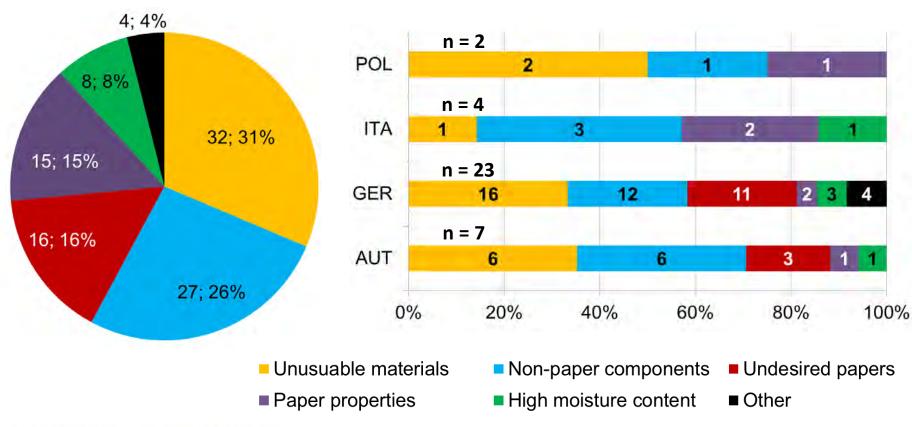


### Type of problems with pfr

n = number of responding paper mills, multiple answers possible



#### Data by selected countries





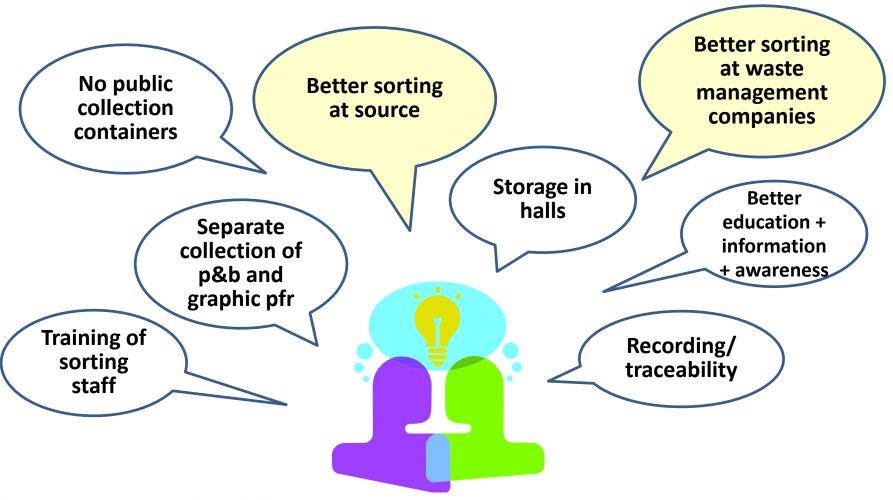








#### Ideas from paper mills to improve pfr collection













#### **Areas of conflicts**



## Waste Management Companies as service provider - Profitability -

Municipalities
- Quantity -

Contracting



Open market

Investment costs

Legislation

Waste Management - Profitability -











## Statements concerning economic aspects of collection & sorting, Germany

	+ Source: WUB
Examples from:	Berlin, automatic sorting plant (state of the art)
Collection	area determined by costs for logistics
Profit- ability	largely depending on external factors
Quality	little undesired material sorted pfr: visual good quality for paper mills



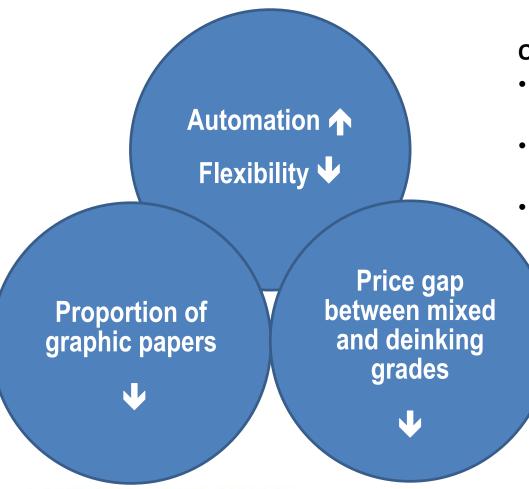








#### Challenges for waste management industry in Germany



#### Other facts:

- Short contract durations with municipalities
- Strong competition results in small margins
- Additional competition by paper mills (contracts between paper mills local authorities)
  - (Increasing thefts and frauds)
    - => Poor to non existing planning security











#### Challenges for waste management industry in Poland



Source: Rethink, Stora Enso 3/2012

#### Focus on organisational challenges/problems:

- Municipalities are free to decide about level of waste separation
- Often no sorting at point of collection
  - => low quality of pfr
  - => unconscious ignorance of requirements by municipalities?
- No effective control of waste management streams by authorities
- Often low technical standard of sorting plants
- Relatively low environmental awareness & too little incentives for citizens to separate recyclable fractions











# Conclusions for a better pfr collection











high comfort

Paper bin

## Differences and competing objectives make the identification of ideal solutions difficult





- public containers separate grades
- public containers mixed grades
- on-site container mixed grades
- kerbside collection
- No clear indication from data and other sources that certain collection systems offer overwhelming effects.
- Assessment depends upon particular stakeholder group.





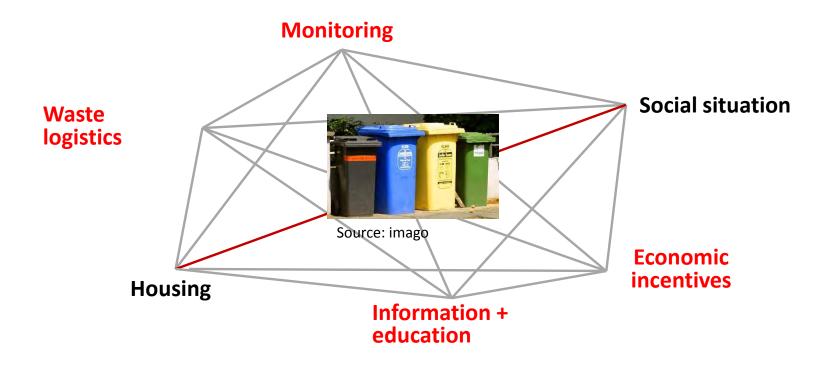






## More important: socio-economic factors influence success of collection systems on a very local level

Relevant factors for waste separation apart from legal framework:







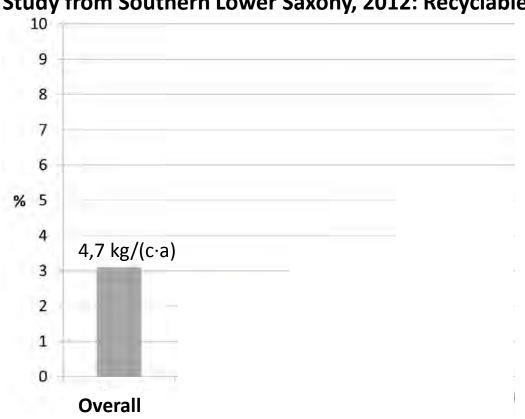






## E. g. potential pfr from households depending on urbanisation/housing conditions, example from Germany

Study from Southern Lower Saxony, 2012: Recyclable fraction of p&b in residual waste<sup>1)</sup>



=> Comprehensive approach including all waste streams needed











### Recommendations

Reduction of areas of conflicts



Improvement of waste management











### Reducing the area of conflict (1)

#### **Contracting and concepts:**

- Long-term contracts between communities and waste management companies of preferably 10 years
  - => to support willingness to invest
- Tripartite agreement between local authorities, paper mills, waste management companies
  - => to balance interests
- Transparent contract design
  - => separation of collection and distribution (sales)
- Rethink public private partnerships for sorting plants especially for urban/metropolitan areas
  - => waste management companies profit from technical equipment of municipalities, municipalities profit from know how of waste management companies











### Reducing the area of conflict (2)

#### **Contracting and concepts:**

- Inclusion of regional industries in waste management concepts of municipalities
  - => ensure that pfr collection strategies consider requirements of the local paper industry and existence + capacity of sorting plants, e. g. separate collection if there are paper mills producing graphic paper in the area.
- CEPI Best Practice Specifications for tendering the collection not permit the collection of permit permit permit the collection of permit permit
- Communication and education:
- PR activities for local use of pfr by municipalities
  - => rise awareness of importance of regional recycling

loops, e. g. publication of recycling ways on municipalities websites



#### In der Steiermark werden von der

- Fa. Mayr-Melnhof Karton GmbH & Co KG in Frohnleiten,
- der Fa. Norske Skog in Bruck/Mur,
- · der Fa. Rosegg & Rothwangl in Koglhof und der
- · Fa. Bauernfeind Roman Papierfabrik AG in Frohnleiten

Papier und Kartonagen zur Ver

Source: www.abfallwirtschaft.steiermark.at











### Reducing the areas of conflict (3)

#### **Communication and education:**

- Enhance the dialogue between all major stakeholders
  - => Install a forum with meetings on a regular basis to discuss requirements and to find appropriate solutions fairly balancing diverse interests
- Education of other stakeholders

=> for waste management companies/municipalities: use of same pfr quality

standards, e. g. INGEDE methods

=> for municipalities: inclusion of requirements of recycling industry especially in countries with softer legal standards













### Reducing the area of conflict (4)

#### **Legislation and other aspects:**

- Obligation for implementation of recycling target rates adjusted according to waste streams (no overall target rate) on national level
  - => more specific targets considering recyclability and technical possibilities for different materials
- Clear rules concerning responsibility for collection from households
  - => to guarantee collection independent from market price
  - => to cover costs/investments for infrastructure
  - => to mind lengthy litigation
- Evaluate take-back systems for packaging (dual systems) according to their suitability for pfr (separate collection for pure paper products is good praxis)
  - => minimisation of organisational efforts













#### Reduction of areas of conflicts (5)

#### **Legislation and other aspects:**

- Countrywide/Europe-wide standardised minimum waste separation
  - => no decision making on municipalities level for a low grade of separate collection
  - => separate collection of pfr (clear guidelines)
- Support of development of useful waste management technologies helping to meet recycling rates, e. g. through tax incentives or payment to sorting plants by authorities if commingled material is delivered
   incentives for innovation

 Stricter control (monitoring) of waste/recyclable fraction flows by authorities in countries with lower recycling rates











#### Improvement of waste management (1)

#### **Waste logistics:**

- No commingled collection for pfr with other recyclable fractions
- Adjustment of collection intervals and/or container size for residual waste/recyclable fractions
  - => measurement of filling level by municipalities
- Most user-friendly collection system for available space
   short ways
- Mixture of pick up and bring system
   bring systems better for bulky materials and pre-sorting
- Locked or fenced containers for problematic collection points with public access
  - => to reduce unauthorised use, thievery and contamination

 Separate collection of laminated materials (liquid packaging)



Source: private photography, Wrocław











### Improvement of waste management (2)

#### **Waste logistics:**

- Location of bring systems at highly frequented facilities, e. g. shopping center (especially in rural areas)
- Underground containers for urban areas with limited space
   => Ljubljana example:
  - evenly distributed collection points within less than 150 m
  - separation of residual waste, paper, packaging, glass, organic
  - emptied on a weekly basis
  - chip cards per household
  - weighting and charging of residual waste



Source: www.ljubljana.si











#### Improvement of waste management (3)

#### **Economic incentives:**

- Reward citizens for good quality pfr
  - => e. g. credits for mixed grades from paper bins by weight and property
  - => incentives for pre-collected pfr (graphic, board) at municipal recycling yards



- Separate pfr collection should be offered free of charge
- Credits for citizens offering usable space for public collection on private property and care for cleaning
- Personalisation of disposal fees
   => Pay-as-you-throw for residual waste (paying per bag, by weight, by volume)
- Adjustment of fees for residual waste
   => motivate better waste separation with higher fees











### Improvement of waste management (4)

#### Information and education:

- Waste separation campaigns and communication of benefits and results
- Multichannel marketing by authorities
  - => information phone (especially after changes), poster, written information, customer magazine, social media, promotional messages on collection trucks ...)
- Municipal waste management consultants
  - => on-site consultancy of owners, housing associations, kindergartens, businesses ...
- Recognition effect through a countrywide consistent layout of collection systems (uniform colour scheme and pictograms for specific collection systems)
- Consideration of language aspects
- Environmental education in kindergardens and schools, e. g. excursion to sorting plant and paper mills, collection of pfr at schools and kindergardens











### **Recommendations: Waste management issues (5)**



#### uniform label scheme in Czech Republic

source: presentation by Mr. Grolmus (EKO-KOM) at workshop on collection strategies in Sopron, 9.7.14 –



### Announcement of a new collection scheme

source: public information in Ostrołęka, Poland









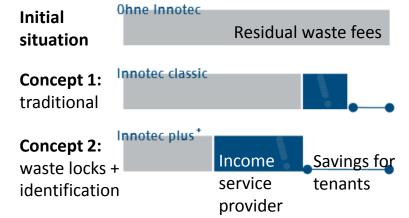


### Improvement of waste management (7)

#### **Special solutions for large housing estates:**

- Personalised costs especially important for motivation (high anonymity)
  - => lock and identification systems (fair waste management)
- Example from Germany: use of specialised private or public service partners with closed concepts and performance contracting
  - => services: analysis, consultancy, layout, information of tenants, management of collection points, clearing
  - => financed by saving waste fees
- Educational offerings by local authoritities for housing associations

Source: Image brochure of innotec abfall-management GmbH, example of reduction for waste fees and performance contracting













### Tool for decision finding









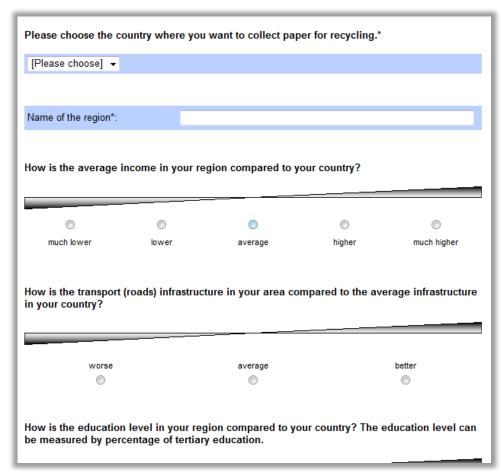




Grant No: 4CE555P3

#### Online based tool

- Request of local conditions and specification of area
- Decision tree:
  - decision if change of collection systems is useful
  - including recommendations
- Suggestions for adequate collection systems on basis of local conditions (descending priority):
  - Building structure
  - Infrastructure
  - Mobility
  - Income
  - Average age of population
  - Education



Example: Request for local conditions





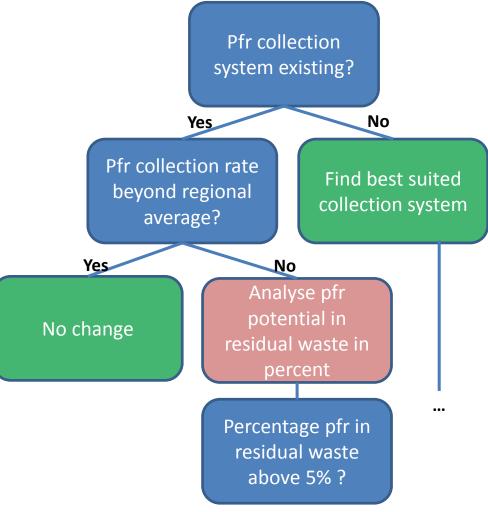






#### **Inclusion of recommendations**

- E. g. <u>target rates</u> for collection
- E. g. <u>limit for pfr</u> in residual waste
- E. g. <u>waste management</u> issues













#### Recommended target rates for collection of pfr

Country	Recycling rate	Target rate
Austria	70%	70%
Czech Republic	56%	63%
Germany	76%	76%
Hungary	47%	58%
Italy	63%	66%
Poland	39%	54%
Slovenia	64%	64%
Slovakia	49%	59%
European Union 28	69%	



Presumption: collection rate = target rate

Recycling rate =

pfr\* collection
p&b\*\* consumption

x 100 %





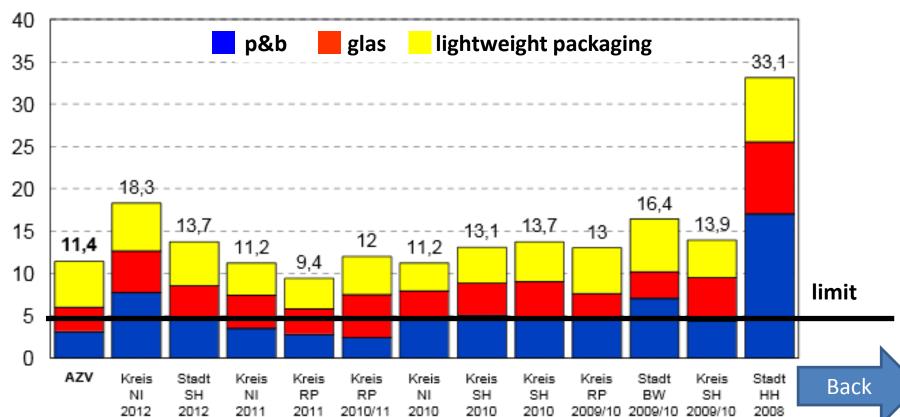






## Recommended limit for recyclable fraction of p&b in residual waste

#### % of weight













Grant No: 4CE555P3

#### **Example for results**

#### **Dresden Neustadt:**

- Building structure: detached, semidetached, rented flats in apartment buildings, owned flats in apartment buildings, high-risers
- **Transport infrastructure:** much worse, average, better
- **Mobility per 1000 inh.:** < 300 cars, **300-500 cars**, > 500 cars
- **Income:** much lower, lower, average, higher, much higher
- **Age: < 38**, 38–46, > 46
- Education: lower, average, higher



#### Suitable collection systems for your situation

Based on your given answers these are recommended collection systems for your region/area. They are listed in descending order, beginning with the most suitable.

#### **Container or Underground Container**

Containers or underground containers are placed on public ground at a place where they are reachable for citizens. Underground containers where, in contrast to normal containers, the container-body is placed underground to save space on public streets, integrate into the townscape better but have higher investment costs due to the pit that needs to be dug and the concrete casing that needs to be built. For the collection a special garbage truck is needed that can lift the containers up and for separate paper grade collection a special truck with 2 compartments or an extra collection tour is needed. The different collection points should not be further away than 500 m from the inhabitants of the area to ensure they use them.

#### Blue Bin

One or two bins are positioned at the citizens' property. If the goal is to collect mixed pfr, one bin is sufficient and if separate sorts are required two bins (one for graphic and the other for board) should be positioned. A collection truck is needed to collect the full bins in a reasonable interval. If there are two bins, either two collection tours or a collection truck with two compartments is needed. The blue bin concept is very comfortable for citizens and collects a good quality of pfr with few impurities.

#### Kerbside

The term kerbside collection system means door-to-door collection systems, where household is asked to leave their recyclable wastes on the kerbside on specified dates to be separately collected for recycling. Concerning paper and board kerbside collection, it has to be properly prepared (without plastic wrappings and inserts, the cardboard flattened) and packed (some countries demand use of special bags or the municipality might provide a special container (bin) or the public are asked to secure papers (with string) for collection). Kerbside collection for pfr leads to few impurities and good pfr quality.











# Thank you for your attention.











Der Leitfaden der Umweltdirektion der Europäischen Kommission sei an ein zweites Abfallende-Maßnahmen-Paket gekoppelt, erklärt die Confederation of European Paper Industries (CEPI). Dieses betreffe Papier, Kupfer und Glaß und werde vermutlich am 9. Juli vom Regelungsausschuss abgesegnet.

Im Leitfaden zur AbfRRL schreibt die Kommission, dass "der Zeitpunkt, zu dem ein Material oder eine Substanz das Abfallende erreicht, gleichzusetzen ist mit der Vollendung des Rückgewinnungs- und Recyclingprozesses". CEPI meint, dass im Fall von Papier die Kommission nicht die Erfüllung der End-of-Life-Kriterien als Equivalent zum Recycling bezeichnen sollte.

Das Problem für Abfallentsorgungsunternehmen und Abfallhändlern sei, dass sie durch die neue Interpretation zu "Recyclern" würden, ohne wesentliche Vorteile daraus ziehen zu können. Im Gegenzuge jedoch wären sie gesetzlich als "Produzenten" für das Output-Material verantwortlich. Den Entsorgungsunternehmen eine derartige Verantwortung aufzubürden, würde nur die lange Liste der schlecht umgesetzten EU-Umweltmaßnahmen verlängern und nichts zu einem grünen Wachstum in Europa beitrage, übt CEPI Kritik.

29.10.2013





